

BOLSTER 24/7 SUPPORT

Get Round-the-Clock Support When You Need it Most

Bolster offers Premium and Platinum support to ensure that you are achieving the results that most mission critical to your organization. With these support packages, a dedicated team of Bolster experts will guide you throughout your Bolster journey to ensure that you are maximizing the value of the Bolster platform. With Bolster Platinum, you can comfortably be hands-free to allow a specialized team to manage your security attack surface. These two support packages ensure that you always have a skilled team by your side to tackle any challenges as they come.

Bolster Support Plans

Standard, Premium and Platinum Managed Services

	Standard	Premium	Platinum - Managed Services
Customer Onboarding	x	x	x
Monthly Reports	x	x	x
Data Exports	x	x	x
Training	x	x	x
Business Day Video, Email, and Chat Support	x	x	x
24 x 7 x 365 SOC Support		x	x
Executive Reporting		x	x
Quarterly Business Reviews		x	x
Managed Services			x

Enhanced Support Features:

Around the Clock Support

Whether it be active online threat or questions about reporting, Bolster’s 24 hour, 7 days a week, 365 days a year SOC team support will put you in direct contact with a security expert who understands your challenges. Always have a dedicated team for guidance there for you when you need it.

Strategic Planning

A dedicated, curated quarterly business review and executive reporting will be included in Bolster Premium and Platinum. A team of experts will offer consulting, configuration strategies, best practices, strategic adversary services, and more. The strategic planning will help your organization plan for and mitigate future risks and optimize your Bolster investment.

Expert Management*

Bolster managed services allow for you to focus on your core business objectives while we handle the detection, monitoring, and takedown of threats to your brand. In Bolster Platinum, you will have a trusted team of experts navigate the digital risk landscape for your organization to get the maximum amount of impact from your Bolster platform.

*included only for Bolster Platinum